

MEDIATION DYNAMICS

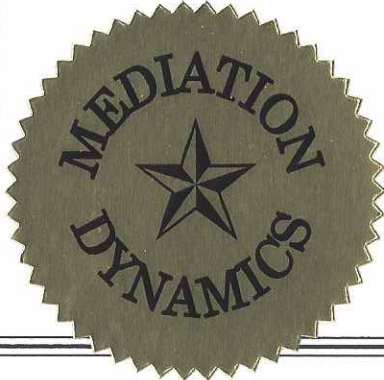
Certifies

Gitanjali “Mishty” Deb

has completed 40 classroom hours of training to qualify for court appointment as a

M E D I A T O R

and that such training was conducted in accordance with the requirements of Section 154.052 (a), Texas Civil Practice and Remedies Code, in accordance with the standards promulgated by the Texas Mediation Trainers Roundtable, and in accordance with the policies and procedures of Mediation Dynamics, a recognized dispute resolution organization. The course of instruction included the following subject matter for the training of court-appointed mediators: 60-Minute Lectures and Demonstrations—Overview of Conflict, ADR Statutes and Mediation; The Mediation Process; Professionalism-The Neutral Role and Ethical Behavior of the Mediator; Conducting the Mediation; Stage I: Opening; Stage II: Emotional Ventilation-Information Gathering; Neutral Communication Skills; Stage III: Clarification of Issues; Stage IV: Negotiation and Generating Options; Stage V: Agreement and Closure; Ethical Rules and Guidelines for Mediators; Legal Procedures and Terminology-Personal Injury and Other Case Types; Situations which Present Ethical Issues-Conflict of Interest, Confidentiality, Power Imbalance, etc.; Dealing with Impasse and Use of the Caucus; Administrative Rules and Procedures for Mediation; Maintaining Impartiality: Cultural Sensitivity and Mediating Across Cultures; Mediation Tactics and Complex Situations; Issues in Mediation Practice and Dispute Resolution Systems—totaling 18 hours; and Practicum—Mediation Role Play Experiences—totaling 22 hours; for a grand total of 40 hours. This course has been approved for Minimum Continuing Legal Education credit by the State Bar of Texas Committee on MCLE in the amount of 40 credit hours, of which 3 credit hours will apply to legal ethics/professional responsibility credit—Course Number 901370081. Mediation Dynamics has been approved as a continuing education sponsor by the State Bar of Texas Committee on MCLE—Sponsor Number 10178. Mediation Dynamics has been approved as a continuing education provider for licensed social workers by the Texas State Board of Social Work Examiners—Provider Number 4997. The training was conducted September 8, 9, 10, and 15, 16, 17, 2017, in Fort Worth, Texas.



A handwritten signature in black ink that reads "Mark W. Batchelder".

Mark W. Batchelder, J.D., Principal Instructor